

Contacting CyberLife Technology Ltd

You can contact CyberLife Technology Ltd (“CTL”) through our web site at <http://www.creatures.co.uk>.

IF YOU HAVE A QUESTION OR PROBLEM:

Please do not e-mail us until you have checked that the answer is not in these help files. If you need to contact CTL, you can e-mail the Creatures support team on creatures_support@cyberlife.co.uk.

IF YOU HAVE FOUND A BUG:

Please write down as much information as you can, including details on how to reproduce the problem, and your machine set-up. We'll also want to know what version of the Genetics Kit you are using, and your license key (you can get this from the **About Genetics Kit** option on the **Help** menu). E-mail all of these details to: creatures_support@cyberlife.co.uk with a subject header of “Creatures 2 Genetics Kit Bug report”.

We're proud of the quality of our software, and we'll fix any genuine bug we can reproduce ourselves, so please supply as much information as possible with your report.

But be warned: If Creatures crashed it may be simply because you have created genetic structures that Creatures is unable to express. This is not necessarily a bug. Click [here](#) for further information.

IF YOU HAVE FOUND A SPELLING ERROR:

This document is formatted as English (UK), and consequently some words may appear to be spelt incorrectly to some readers.

OTHER WAYS OF CONTACTING US:

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